

**Mutoh America Inc.**

4405 E. Baseline Ste 120
Phoenix, Arizona 85042 USA
Tel. (480) 968-7772
Fax (480) 968-7990

TECHNICAL INFORMATION BULLETIN

Release date: 3/23/2020

Mutoh Printers – Shutdown, Maintenance and Storage Tips

Dear Mutoh Water Based Printer user,

Water Based printers: RJ-900X, VJ-1624W, VJ-1638WX, VJ-1628X, VJ-1938WX, VJ-2638X & VJ1938TX.

For water based Mutoh printers, using Mutoh inks, DH21 and TP11, there should be little concern about allowing these printers to sit for a couple of weeks at a time inked up, provided the printer has had proper cleaning prior to shut down. It is recommended to fully clean the maintenance station, wiper and the bottom of the carriage including the edges of the print head that seals the print head against the capping station.

It is recommended to shut the printer down and install the headlock if available and keep the printer in a controlled environment if possible.

For longer term shut down it is recommended to flush the printer with Mutoh cleaning solution VJ-AQU-CL600U using the “Longstore” function in the User menu, this cleaning solution will work for both DH21 and TP11 inlets. If VJ-AQU-CL600U is unavailable, deionized or distilled water can be used to flush the system out.

For those using 3rd party inks, it is recommended to flush the printer with that ink manufacturers cleaning/flushing solution.

Special care should be considered with 1938TXs using third party inks as some of these inks may not be stable enough to sit more than just a few days without maintenance, those users should carefully consider flushing the printer with the

appropriate solution using “Longstore” if the printer is going to sit for more than a few days.

Mutoh Dealers should assist the end users. Dealers can contact Mutoh Customer Care for assistance if needed.

Mutoh Service Team